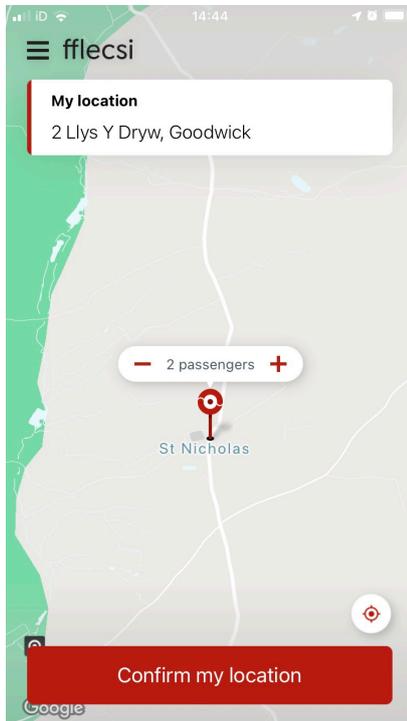


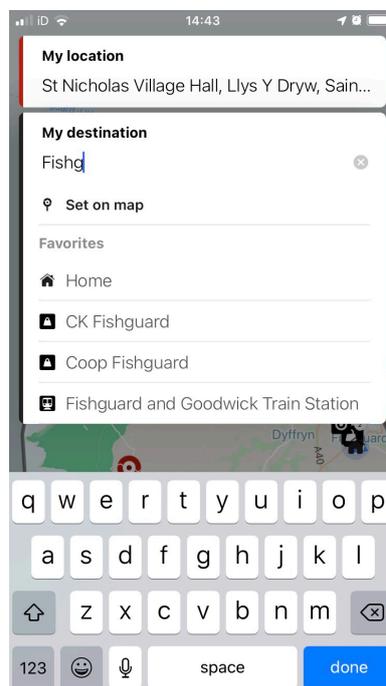


Booking a Journey using the fflecsi App

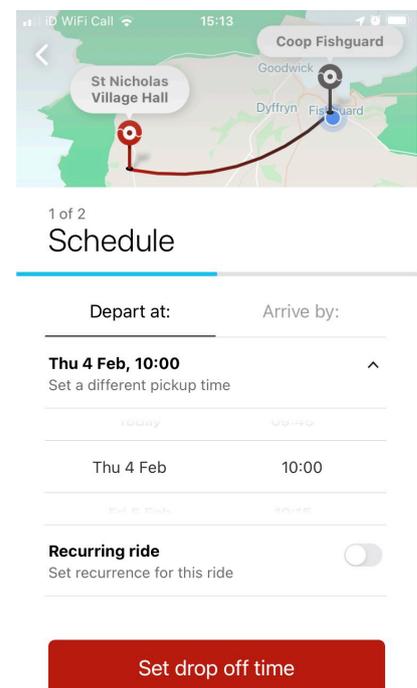


1. Select your start point using the map or by typing a place or postcode into the "My location" box

2. Click the + button next to the pin to add more passengers, if required.



3. Select your destination, using the map or by typing in the "My destination" box



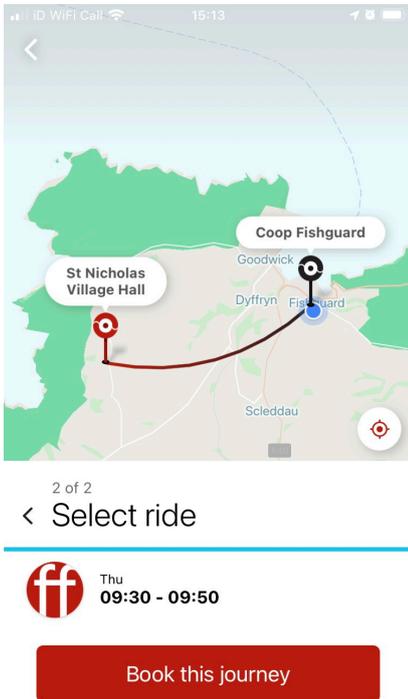
4. Choose whether you would like to "Depart at" or "Arrive by" a specific time. (HINT: use "Arrive by" if you have an appointment or to connect with another bus or train service.)

5. Choose the date you would like to travel by clicking on the date and scrolling down. You can book up to one month in advance and a minimum of 3 hours before you would like to travel.

6. Choose the time you would like to travel.

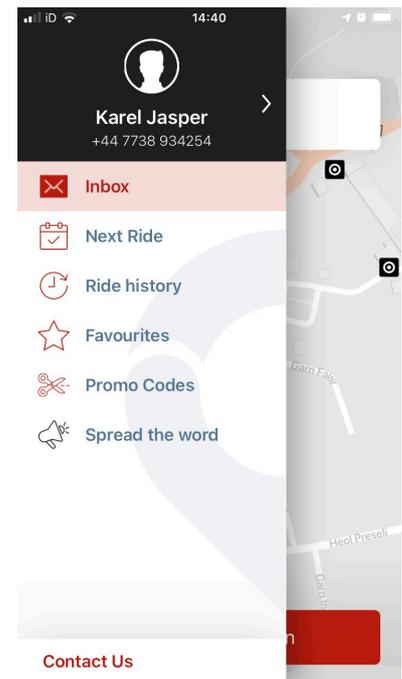
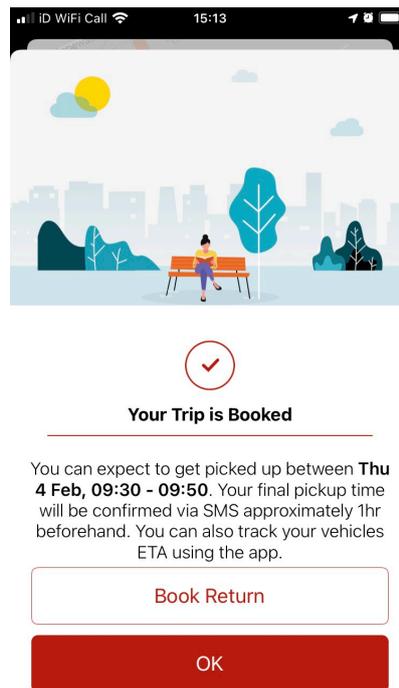
7. Click "Recurring Ride" if it is a regular journey request, (eg every week up to the next 4 weeks)

8. Click "Set drop off time" to check for Journey Options.



9. If you are happy with the option offered click "Book this journey"

10. To book a return journey click this option and repeat the steps above.



11. Check and edit your bookings at any times in the "Next Ride" section (click the menu in the top left corner).

12. On the day of travel you will receive a text message around 1 hour before your journey, confirming the pick up time, and another message when the bus is nearby.

Thu 24 Sep, 08:51

Hi, Debbie, you're scheduled to be picked up at 10.14 at Llangloffan Crossroads. For more information, check your app before pickup time.

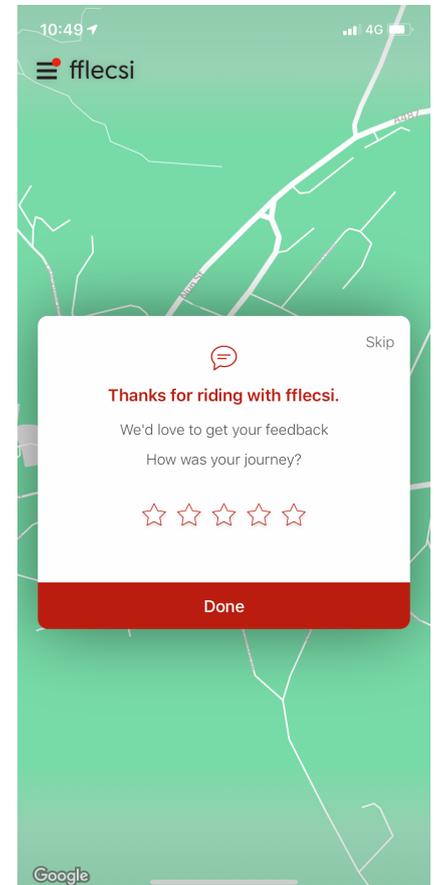
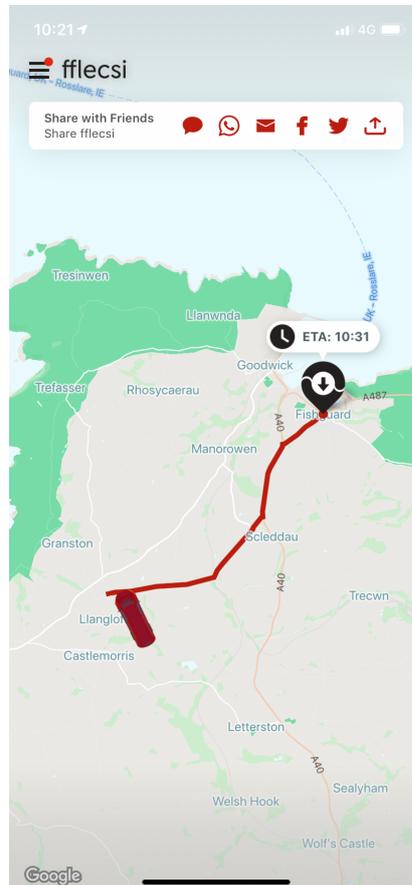
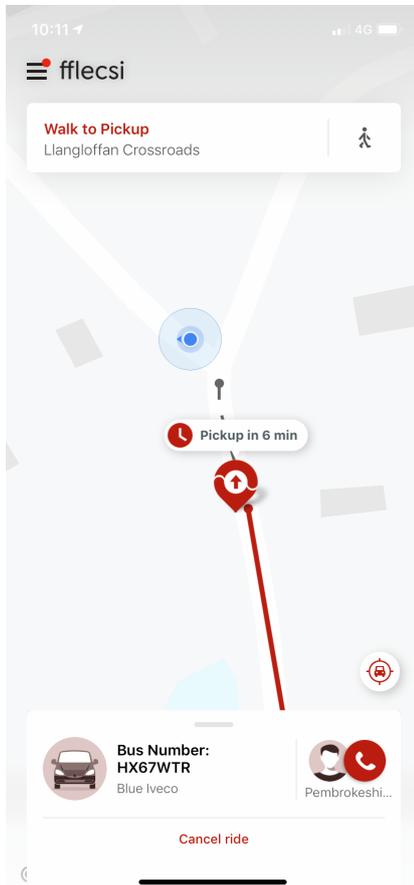
Your fflecsi is 10 minutes away: registration HX67WTR - pickup at Llangloffan Crossroads.

Your fflecsi is here. Find your vehicle so we can get going.





13. Open your app for directions to the pick-up point.
14. During the journey you can follow the bus on the map in the app.



For more information:

To find out more, check our website: fflecsi.wales, or call us on 0300 234 0300. Our call centre is open Monday to Saturday from 09.00 – 17.00.

To download the app go the [App Store](#) or [Google Play](#) and search for fflecsi.

Or Contact Karel at Pembrokeshire Voluntary Transport on 07494 275538 or email pvtprojectcoordinator@gmail.com

Visit our website at www.pembrokeshirevoluntarytransport.org.uk or find us on Facebook or Instagram.

